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| --- | --- |
| **Surname** |  |
| **First Name** |  |
| **9 digit AtW number OR NI number** |  |
| **Email Address** |  |
|  |
| **ONLY TICK IF A PROBLEM NOW: *(Or you can write month/year it started instead of ticking – e.g. 10/14)*** | **Problem now?** |
|  |  |
| **Problems with the ’30-hour rule’:**  |  |
| My budget was and is still reduced / capped because of the ‘30 hour rule’.  |  |
| The hourly rate was and still is reduced because of the ‘30 hour rule’.  |  |
| I asked for a reconsideration after the Minister announced that the ‘30 hour rule’ would be suspended while the internal review happened – but nothing changed. |  |
|  |  |
| **Problems for Self-Employed people:** |  |
| I am self-employed, and have had my AtW reduced or stopped because I have been told I don’t earn enough? |  |
| I am self-employed, and have had my AtW reduced or stopped because I didn’t pay class II NI contributions (and AtW didn’t tell me this was required) |  |
| I am employed by my own limited company, and have had my AtW reduced or stopped because I didn’t pay myself the national minimum wage (and AtW didn’t tell me this was required) |  |
|  |  |
| **Other problems:** |  |
| My budget been reduced / capped (but not because of the ‘30 hour rule’). |  |
| I’ve been awarded an hourly rate less than local market rate (i.e. not enough money to book people). |  |
| I’ve been told that there is a regional rate for my area, that is less than what people really charge in my area. |  |
| I’ve been awarded less hours than I need. |  |
| Changes been made to my support that I wasn’t told about. (E.g. you found out about these changes when AtW sent back an invoice, etc.) |  |
| I sometimes need two interpreters for meetings etc. but have been told that AtW will only pay for one interpreter now. |  |
| I need interpreting access but been awarded a Communication Support Worker (i.e. untrained unqualified person working as an interpreter) for all or part of my hours. |  |
| I need interpreting access for interpreting but have been awarded something else. |  |
| I asked for Remote Interpreting (like Sign Video) but was told no. |  |
| I asked for Note Taking but was told AtW won’t pay for that anymore. |  |
| I am having problems getting Communication Support for Interviews (CSI) |  |
|  |  |
| I am having serious problems with invoices (e.g. being paid very late, lost, etc.) – and this is causing a problem for me and/or the Support Workers. |  |
| AtW sometimes refuse to pay invoices. |  |
| I am having serious problems getting an answer to emails and phone calls. |  |
| I am having a different problem – (explain here): |  |
|  |  |
| **Tick here if you asked for a reconsideration – but nothing has changed. *(Or put date of reconsideration).*** |  |
|  |  |
| **The affect this is having on my work is:** |  |
| **Recommendations to put things right now:** |  |
|  |  |
| Please tick if you agree with DeafATW’s summary of organisations and people’s recommendations.You can also write your own if different, or you think there should be a different priority order, or you want to suggest new wording etc. |  |
| 1) |  |
| 2) |  |
| 3) |  |