**How to use this form:**

This form is to help you structure your evidence.

Remember to delete this page before you send your evidence!

**If you send evidence, they must receive it by 5pm 10th March 2016.**

**Send your evidence in English or BSL to:**

**Post**:  BSL and Communications Market Review, Disabilities and Work Opportunities Division, Ground Floor, DWP, Caxton House, Tothill Street, London, SW1H 9NA

**Email**: [DHES.COMMENT@DWP.GSI.GOV.UK](mailto:DHES.COMMENT@DWP.GSI.GOV.UK)

Written evidence submitted by (your name)

**Executive Summary:**

Bullet points of the main things you are saying in your evidence. It’s easiest to write this last, when you finish writing all the evidence.

* XXX
* XXX
* XXX
* XXX

**Introduction:**

(About you or your organisation, and why you are sending evidence.)

**Evidence:**

You can either use the CSW questions to help you structure your evidence (copied below) or use your own questions or headings.

What do you think Communication Support Work as done by CSWs should be?  E.g. how would you write a CSW job description?  This is not what you think they do, but what you think they should do.

In your experience, what do CSWs actually do?  Not what you think they should do, but what do they actually do.

In your experience, how, where and why can CSWs add value? How and when do you think CSWs do something that isn’t done by other communication professionals that is useful for you?

In your experience, how often do CSWs do work that really needed to be done by interpreters or other communication professionals?

**References:**

If you want to reference research, information on the internet, etc. then you can list them here.