**Please answer the three questions below, and send back by Thursday 9th February to DeafATW at: darrenth@gmail.com**

**This information, and the questions, are in BSL here: http://www.deafatw.com/updates.html**

If you’d prefer to answer the questions in a survey please copy and paste this link:

<https://www.surveymonkey.co.uk/r/DeafATW>

Or if you’d prefer to answer in BSL, contact me (darrenth@gmail.com), and we can arrange to Skype or FaceTime.

**Introduction:**

The DWP have said they are beginning a piece of work to look in detail at Access to Work and how it can be improved for their customers. (This could include people who use AtW, people who want to use AtW, employers, interpreters, etc.)

So they would like you to tell them about your experience of AtW, good and bad, to help them decide where to focus making improvements.

It is always useful to have real feedback from you, to make sure that they identify the most important things. So DeafATW has offered to help collect your feedback, and send it to them. Your feedback will be anonymous.

Because we know you’re busy, DeafATW has created a really, really short survey. Just three questions. And we don’t need the whole story, just a short explanation. If AtW want more information, then we can email you to ask if you can tell them more.

**Questions:**

1. What is working well with AtW at the moment?   
     
   What has improved with AtW?
2. What problems do you have with ATW at the moment?   
     
   This can include problems:  
     
   - When you applied for AtW.  
   - With your current support.  
   - With reviews.  
   - With the cap if has affected you now or will affect you in the future.
3. If you could improve one thing with AtW, so that it supported you to work better, what would you change?   
     
   This could be changes that would support you with getting promotions and/or getting new jobs.
4. What is your email address?    
     
   This is useful because AtW may want more information about your problems. If they do, DeafATW will contact you. We WILL NOT give your email address to AtW or DWP, unless you tell us later that is ok.
5. Anything else you want to tell DeafATW, about the survey, AtW, etc.?

Thank you for feeding back.

Please email this to [darrenth@gmail.com](mailto:darrenth@gmail.com)

If you want to see the summary of feedback, and get future updates from AtW, please sign up here:  
  
http://www.deafatw.com