**Lip Speaker**

439. Lip speakers are specifically trained so that their speech is easy to lip read. They are mainly used in conferences or meeting where the speakers are not trained to lip speak. A lip speaker will repeat silently what is being said by the speaker, using clear lip patterns. This type of support can be put in place for people with hearing difficulties who do not use BSL. As with BSL interpreters, if the event is likely to last more than a couple of hours, you may need to consider the provision of two lip speakers.

**Note Taker**

440. A Note Taker provides workplace support for customers who have a hearing impairment or have dyslexia (excluding support at interview which is covered through the CSI element). An example would be a customer who is hearing impaired may need a note-taker at meetings and conferences, or both. Before authorising help for a note taker you will need to discuss this with the employer, as in most office environments, there will usually be someone else at the meeting who is taking notes or minutes, which will negate the need for a SW note taker. This type of support is available for people on Work Choice.

**Palantypist**

441. A Palantypist allows someone with hearing difficulties to access meetings and conferences. They do this by taking down spoken words and inputting them to a machine using Palantype chords. The information is then rapidly converted into full written English and can be either displayed on a screen, or produced in transcript.